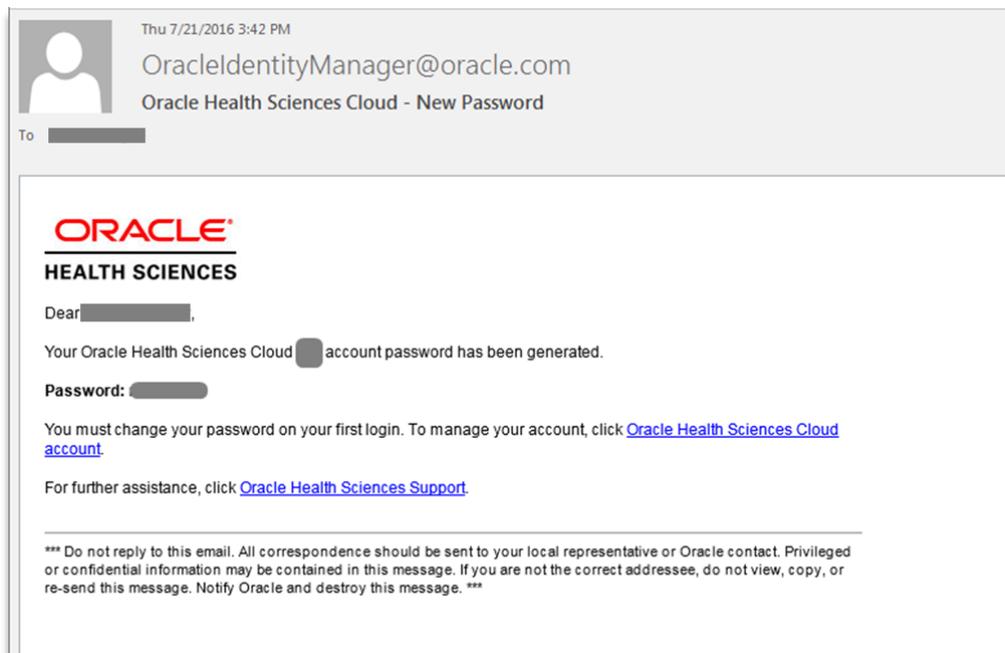


# InForm SSO Access Login Process for End Users

Once the user is created in User Management Tool by the UMT system administrator, the **login credentials** are sent in two separate emails from [OracleIdentityManager@oracle.com](mailto:OracleIdentityManager@oracle.com) email address, one email with the **username**, and the other is with the **initial password and the password reset link**, as shown in the screenshots below. These emails are sent out at the same time in pairs.



Clicking the “Oracle Health Sciences Cloud account” link in the “New Password” email will take the user to the password reset website, where the user can **reset the initial account password** and **setup the challenge questions**, which will be required for **password recovery** in the future, in case the user forgets the account password. In such event the password can be recovered by clicking on the “**Forgot Password?**” link on the login page, as shown below:

**Oracle Health Sciences**

**Sign In** 

User Login:

Password:

[Forgot Password?](#)

Powered By  
**ORACLE**  
**HEALTH SCIENCES**

IAMS Version 1.4.1.0

**Other Tools**

[Support](#)  
[Contact Information](#)

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[Oracle Health Sciences](#)

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Once the user is **authorized to a study in UMT**, the study link will appear under **“My Applications”** in Health Sciences Cloud after logging in to **Oracle Health Sciences Cloud**: <https://customer-hs-identity.oracleindustry.com/>

**ORACLE** Health Sciences Cloud  
Signed in as [Redacted]

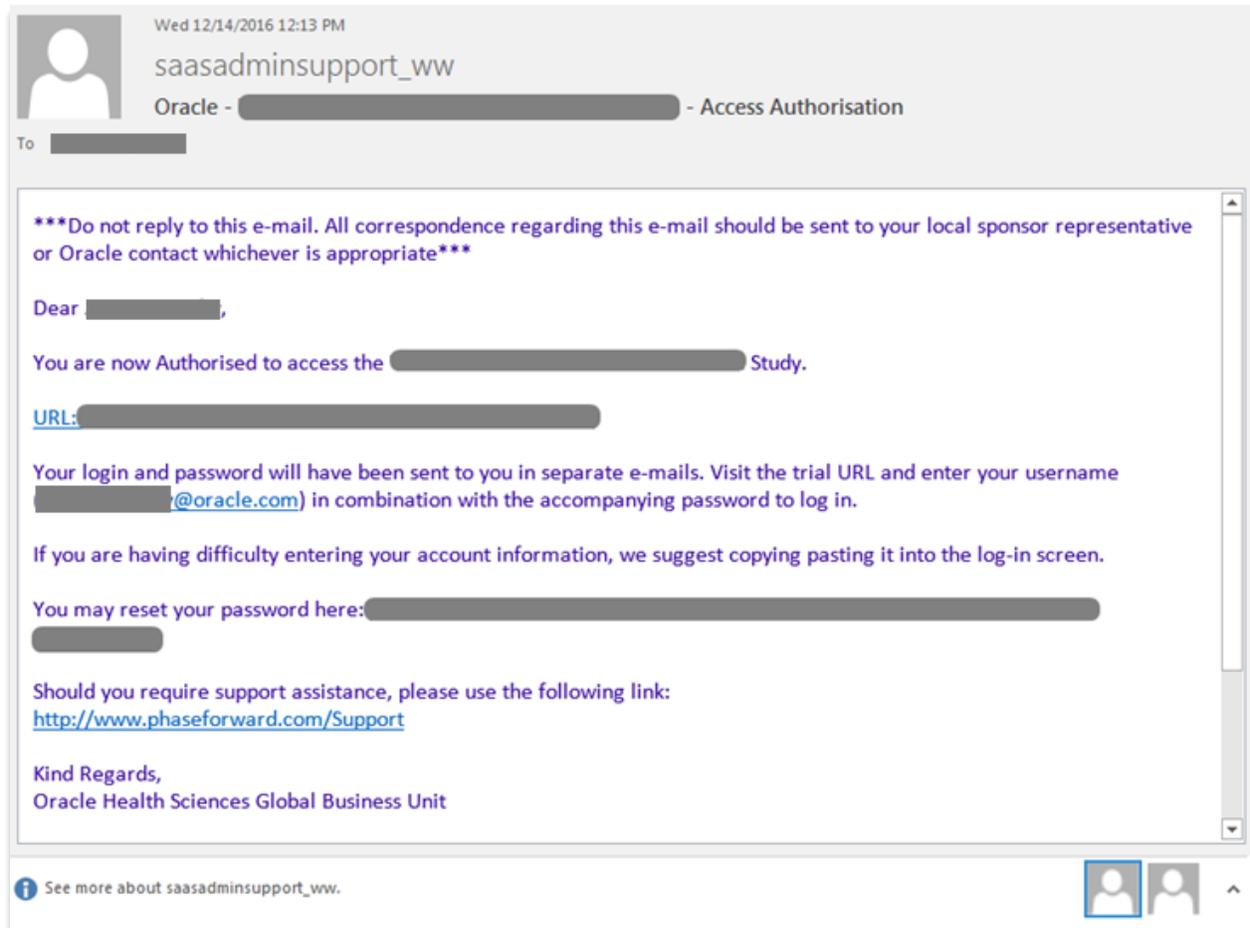
Oracle Health Sciences

**Quick Links**  
[Update Profile](#)  
[Sign Out](#)

**My Applications**

- [Redacted] **uat**  
[InFormReporting](#)  
[inform](#)
- [Redacted]  
[InFormReporting](#)  
[inform](#)
- [Redacted] **uat**  
[inform](#)  
[InFormReporting](#)
- [Redacted]  
[inform](#)  
[InFormReporting](#)

Once the “**Access Authorisation**” email is sent from UMT by the system administrator, an email from [saasadminsUPPORT\\_ww@oracle.com](mailto:saasadminsUPPORT_ww@oracle.com) is sent with the study link, and the notification that access has been provided to the study. **Please note that the study only can be accessed once the “Access Authorisation” email is received.**



**The study can be accessed two ways:**

- 1) By the direct study link  
<https://customer-inform.oracleindustry.com/StudyName>
- 2) By clicking the shortcut in **Oracle Health Sciences Cloud**, which will redirect the user to the study link  
<https://customer-hs-identity.oracleindustry.com/>

**Account password reset can be performed by the below methods:**

- 1) By clicking the “**Forgot Password?**” link – **ONLY IF the user had previously setup the required challenge questions**
  
- 2) By calling the Oracle helpdesk. Toll-free numbers list can be found on the below link:  
[www.oracle.com/us/support/contact/health-sciences-cloud-support/index.html](http://www.oracle.com/us/support/contact/health-sciences-cloud-support/index.html)
  
- 3) The delegated sponsor administrator is also able to reset end user account passwords via the **Oracle Health Sciences Cloud** password reset page (<https://customer-hs-identity.oracleindustry.com/>) under “**Administration**” tab. Instructions are available in **Oracle Health Sciences Cloud** under “**Help**” tab.